



ORTMAN[®]
CHIROPRACTIC CLINIC

SUMMER 2017
NEWSLETTER

(605) 296-3431
WWW.ORTMANCLINIC.COM

OPENING SOON

Good food is coming back to the Ortman Hotel! Remodeling of the restaurant space is in progress. Our hope is that the restaurant will be open in early to mid-August, 2017. We are excited about the service and quality of food in our refurbished and newly created eatery.



The Baxa Family

Sue and James Baxa are the new tenants and have named the restaurant "Suzie B's". Sue and James previously owned Baxa's here in Canistota for 27 years which was an absolute delight.

Come and check out the new look! They are planning on being open 7:30am to 3:30pm Monday - Friday.

Ortman Hotel Update

We are in the process of hiring new staff in order to better serve our guests. Patients have suggested that the financial transactions for the hotel might be better managed if incorporated with the financial transactions in the Ortman Clinic. To this end, we are beginning the joining of these services. Our goal is to have the integration completed by August 1, 2017. We agree, bringing these services together will provide better service to our patients.

Opening in late fall will be two larger suite type accommodations for our patients. These suites will include a full kitchen which will help serve our larger families that stay here. Depending on the space, these rental units will accommodate families up to eight people.

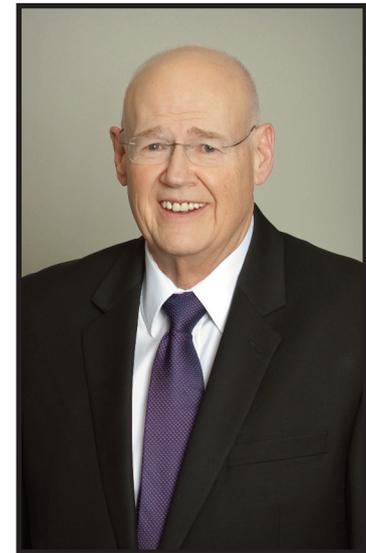


ORTMAN
HOTEL

Charles E. Ortman, D.C. RETIRES AFTER 44 YEARS

It is bittersweet to announce the retirement of Charles E. Ortman, D.C. from the Ortman Chiropractic Clinic. Dr. Charles retired on Friday, June 15, 2017. Dr. Charles began his practice at the Ortman Clinic after graduating from National College of Chiropractic in Chicago, Illinois in 1973. This amounts to a total of 44 years Dr. Charles has cared for patients. Along with being a very respected confident Doctor, Dr. Charles is also known for his talents in comedy and wit. Dr. Charles along with his cousin Dr. Doug have entertained people throughout the upper Midwest for many years with their comedy. They also had a radio show on channel WNAX for 8 years.

Upon retirement Dr. Charles plans to remain active with his farm, travel, continue his interest in movies, reading, writing humor and spending time with his family. Dr. Charles has made a huge impact on the success of the Ortman Clinic. He will certainly be missed by his patients, Doctor colleagues and clinic staff.



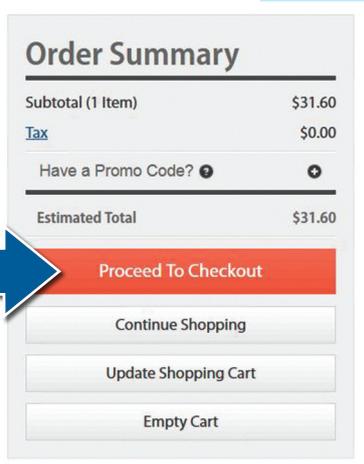
Charles E. Ortman, D.C.

A special note to Dr. Charles patients. Please do not hesitate to select another Doctor at the Ortman Clinic to continue your care. I am confident in saying that any Doctor at the Ortman Clinic will be willing to care for you in the future. We are all committed to using the Ortman Technique as our primary method of providing care. Therefore, continuity of care will be maintained for you. To quote Dr. Charles, "Patients have told us the use of the Ortman Technique by our Doctors is a better treatment modality than others that are available. Secondly, patients tell us that their pain relief comes faster and their mobility is better with the use of the Ortman Technique versus other treatment options available. The cost of care at the Ortman Clinic is generally less than the cost of care at other facilities. It is the philosophy of the Doctors of the Ortman Clinic that relief from pain and increased mobility should come within a relatively short period of time. We further believe that providing patients 10, 15 or 20 treatments in a series has proven no more effective than a smaller number of treatments over a shorter period of time."

Dr. Charles, thank you for your service and efforts to provide better outcomes for our patients.

Todd Weiland, D.C.
President
Ortman Chiropractic Clinic

Now Available! Ordering Supplements Online



To better serve our patients, Ortman Chiropractic Clinic is offering online ordering of our supplements. Below are directions on how to order online through the Ortman Clinic website.

- Go to www.ortmanclinic.com then select the 'Online Supplement Orders' link on the home page
- Click on your Doctor's link. If you do not see a Doctor select 'General Orders'
- Add items to your cart then select 'Proceed to Checkout'
- Before you checkout you will need to create an account. This will make return visits quick and easy
- When you are finished shopping, review your order then select confirm

Note: There are many products available online that we do not carry at the Clinic. Some products that we carry at the Clinic are not available online.



Follow-up Care

The Doctors at the Ortman Clinic are in the process of starting a more consistent, comprehensive and timely follow-up plan for patients after their most current appointment. This "Discharge Process" will include financial collections, follow-up appointment scheduling, any orders or recommendations to the patient from their Doctor, along with patient education materials as needed. This process will be used when patients have completed a one-time appointment or a prescribed series of treatments.

Much more effort will be taken on the part of the Doctors and Staff to schedule your follow-up appointments. This approach is the most efficient way to schedule patients for their next Doctor visit. We believe that scheduling these appointments ahead of time will result in more scheduling options for our patients. **If you are unable to make your appointment, we ask to cancel your appointment(s) as early as possible.**

Meet

KRYSTAL ESSER

Krystal Esser joined the Ortman Clinic in July of 2015 as a Chiropractic Assistant. Krystal's main responsibilities have been working with patients and their families as they come to the clinic for care. She is one of our staff who is responsible for the registration of patients as they come to the clinic. Krystal also assists others in the scheduling of appointments for patients wanting to see a Doctor at the Ortman Clinic. She is certainly one of our bright spots at the Ortman Clinic. Krystal is always excited to greet patients and their families. She truly enjoys providing the best customer service possible. Krystal enjoys the family type of environment the clinic offers to its Doctors, staff, patients and their families. She enjoys spending time with her boyfriend Nolan Hofer, her Siberian husky Tundra as well as reading and going out to movies.



Nolan Hofer
and Krystal Esser

There are two seasons in South Dakota: Road Construction and Winter



We know the construction has been an inconvenience for many of you. We hope you will appreciate the new smooth surface and easy access to the Ortman Clinic. Main Street should be done by the time you receive this newsletter. **Thank you for your patience!**



Great Referrer *Hall of Fame*

Remember how you felt when you walked through our door? Maybe you were at your wits end, tired of seeking answers to a health problem that wouldn't go away. Maybe you believed you would never feel good again.

Using the Ortman Technique, our doctors help return proper nervous system function to promote natural healing. We have received countless testimonials from patients throughout the last 100 years who returned to their desired health.

Our doctors have successfully treated a wide variety of conditions originating in the spine, joints and surrounding muscles and nerves. Conditions we have treated include back and neck pain, migraines, sciatica, pinched nerves and fibromyalgia — to name a few. Patients usually report relief from pain within a few days of their treatment. Specific conditions may require physiotherapies, supportive services or co-management with your medical doctor.

Do you have friends or family who might benefit from our treatments? The greatest gift you can give to them — and us — is the gift of referral. Tell them about your experience and ask them to give us a call. They will receive the same quality and focused care you have experienced.

We want to thank and salute these Great Referrers for helping others feel the relief with the Ortman Technique:



Jerry Miller
Shipshewana, IN

James Testerman
Miller, SD



BUSINESS HOURS:

Monday 8:00 AM - 4:00 PM
 Tuesday..... 8:00 AM - 4:00 PM
 Wednesday..... 8:00 AM - 4:00 PM
 Thursday..... 8:00 AM - 4:00 PM
 Friday..... 8:00 AM - 3:00 PM
 Saturday..... Closed
 Sunday Closed

LATE NIGHT HOURS:

Open until 6:30 PM every first, third and fifth Thursday of the month.

HOLIDAY HOURS:

Open until 10:00 AM every weekday holiday; closed on Christmas.

